



FOR HEARING IMPAIRED OR COMMUNICATION IN A LANGUAGE OTHER THAN ENGLISH:

FOLLOW THESE EASY STEPS TO CONNECT USING ANY PHONE

1. Dial **(888) 808-9008**

NOTE: if you are calling from outside of North America, dial **+1-831-242-8841**,
Or if you are calling from inside the UK: 0808-234-4886

2. Enter your *8-digit PIN

27339884

* at the prompt, then clearly state the name of the language you need (for example, Spanish).

FOLLOW THESE EASY STEPS TO CONNECT USING THE APPLICATION

1. Download the application from the app store for iOS or Android, or visit <https://insight.languageline.com/> on your browser.

2. Enter this authentication code:

RJD-YKX-Q76Y

3. Choose the language, then select the video or audio option.

HELPFUL TIPS

1. Professional interpreters are available in 36 languages including American Sign Language for video and 240 languages in audio.
2. You can download [Tips for Working with an interpreter](#) as well as the [Language Identification Poster](#) which lists the top 20 languages.
3. Visit the [Self Service Portal](#) where you can view usage reports, update your payment details, and more!

. If you have any questions, please contact U.S. Customer Care at **1-800-752-6096** or U.K. Customer Care at 0800.169.2879.

We sincerely thank you for the opportunity to serve your language access needs through Personal Interpreter to help you be more productive and efficient and bridge language barriers with limited English speakers and the Deaf and Hard-of-Hearing persons.